UCLA

STAR PLAN NOMINATION FORM FOR FISCAL YEAR 2020-2021

PART ONE: To be completed by the individual making a nomination of an eligible employee.

INDIVIDUAL AWARD

Sultan Jinnah	10058393	APPLICATIONS PROGR 4
NAME OF NOMINEE	**ID NUMBER**	**PAYROLL TITLE**

IT Services	S.Kumar
DEPARTMENT	**SUPERVISOR**

Justification: Please state the nominee's qualifications for this award, including as much specific information as possible concerning demonstrated actions which resulted in one or more of the following: ***Exceptional performance:*** Demonstrated and sustained exceptional performance that consistently exceeds goals and work expectations in quantity and/or quality. ***Creativity:*** One-time innovation or creation that results in time/dollar savings, revenue enhancement, and productivity improvement; and/or ongoing innovative/creative activities that benefit organizational systems, protocols, and/or procedures. ***Organizational abilities:*** Exhibiting extraordinary skills in leadership resulting in the accomplishment of significant departmental or divisional goals and objectives; effective project management, which could include developing a project and/or implementing a project with substantial success; and/or demonstrating organizational capability leading to a greater level of effectiveness. ***Work success:*** Significantly exceeding productivity, customer service, quality of care or similar goals, including demonstrating superior interactions with managers, peers, supervisors, subordinates, the University community, and/or clients and customers served. ***Teamwork:*** Acting as an exceptionally effective and cooperative team member or team leader for a team that has significantly exceeded the goals/objectives of the department/unit.

Sultan is consistently a productive member of the Student Applications team. He is very good at managing his resources and sticking to timelines and working with customers in re-arranging projects to ensure focus on the appropriate activities. With the Covid-19 pandemic, UCLA identified work.com as the solution for contact tracing. His team was able to quickly work through the student data issues and deliver them within the timelines. He worked actively to ensure the appropriate discussions were held so that when implemented things would go smoothly. That has gone exactly as planned. UCLA wanted to replace its outdated system that supports campus communications (BruinPost) and SalesForce Marketing Cloud was identified as the solution. Again, his team had to deliver student data and work with a consulting team. His prior knowledge of SalesForce and excellent follow-through with the consultants and his teams contributed to one of the rare projects at UCLA that completed exactly on time. LMS: The replacement of CCLE with Canvas is a project that has been in the works for several years. Last year, the Project Team identified Student Applications as the team to help deliver several key elements of this project. One of them included the delivery of student data this was completed successfully and within the timelines. The project was postponed due to other non-technical reasons. The project has re-launched this year and Sultan has played a key role in identifying the key players, and has helped with designing the architecture. In addition, his team also developed the Course Journey app to help faculty with their transition to Canvas. The project is progressing well. In addition to these three key projects, he has led his team with implementing several other key initiatives. The Student Voter Registration application is a first of its kind for the UC System (and possibly any large university). In addition, his team has implemented several key features for the registrar's office and others. He has worked tirelessly and continues to do so on weekends and holiday

S. Kumar	Director, Student Applications
NAME OF NOMINATOR	**NOMINATOR'S TITLE OR AFFILIATION WITH UCLA**

	6/15/2021	

DocuSigned by:
S. Kumar

SIGNATURE	**DATE**	**PHONE NUMBER**